

The Pocket Guide



*You don't have to read it.....
But you may find it helps.*

*An alphabetical listing of many of
the little things you possibly had
intended to ask about anyway.*



Telephone **01626 868000**
Facsimile 01626 868006
www.langstone-hotel.co.uk



Mount Pleasant Road
Dawlish Warren
Dawlish
Devon, EX7 0NA

This booklet was originally intended for the use of guests on their first visit to the hotel. However so many guests have told us that the information on many items would have been of value before their arrival at the hotel that we now send a copy with our main brochure, it is even published on the World Wide Web.

Items about which we receive enquiries are listed alphabetically. We do not suggest that you will find the answer to all your queries – indeed we should almost be sorry if you did, because we should then lose the personal contact that we consider is so important to the Langstone Cliff Hotel.

We look forward to meeting you.

The Rogers Family

ACCOUNTS. Are available the evening prior to departure up to 10.00pm, or on the morning of departure. All the Major Debit and Credit Cards are accepted. We should be grateful if guests wishing to depart prior to 8.00am settle their accounts the previous evening.

ACCESSIBILITY. We make special efforts to ensure disabled guests and particularly wheelchair users, are as comfortable as possible. All entrances to the hotel and all public rooms have level or ramped access. One of the public toilets on the ground floor (both ladies and gents) is wheelchair friendly. There is a separate uni-sex toilet for disabled users off the Washington Foyer.

There are ten family rooms on the ground floor (again all with ramped access) and many more first floor rooms are accessible by lift. Not all the en-suite bathrooms are negotiable by wheelchair users; however, most are, but please check with reception. We keep a few aids for disabled guests at the hotel and can often obtain special orders locally. We have no pretensions to be a nursing or convalescent home and no nursing care is offered. However, disabled guests are made thoroughly welcome. Please discuss any special requirements or concerns you may have. The more information you give us, the more helpful we can be.

AROMATHERAPY. There is a wide range of beauty and therapy treatments available here in the hotel. A separate brochure and price list gives full details.

ARRIVAL TIMES. Rooms are normally ready by 2.30pm, however guests are welcome to arrive at any time and rooms will be made available as soon as possible.

ATTRACTIONS. The south west is extremely fortunate in as much as there are so many things to do and see in the locality. As well as the many amenities which the hotel has to offer there are many attractions just a short walk, drive, bus or train ride away. Most of which are publicised in the hotel's tourist information centre. The location section of the hotel's web site has a small selection of the hundreds of things to do and see in the Westcountry.

BABY FOODS. There is a small range of jars of baby food available alternatively food can be mashed or pureed as required. We do not provide any powdered milks, but are pleased to heat or boil fresh milk for baby bottles. Milk and boiling water are always available from the dining room or Lincoln bar. We are happy to heat or refrigerate guests' own baby foods, small portable fridges are available for use in guest's rooms.

BABY LISTENING is available in all bedrooms. Reception is normally manned from 8.00am to 11.00pm for baby listening purposes. We now offer the Bebetel system which connects to the hotel telephones and can either dial a parents mobile phone directly if the child cries or can call the hotel reception from where parents will be sought.

BAGGAGE. We do not pretend that the hotel offers a deluxe porter service, but on the other hand there is always portorage available upon request to Reception. Large items of baggage may be stored, again upon request to Reception.

BANKS. Lloyds and National Westminster - have branches in Dawlish, two miles away. Both banks offer "Cashpoint" or ATM facilities out of hours. At the time of writing there are cash machines available in "Gerals" supermarket in Dawlish Warren (long opening hours during the season), at Marina Post Office (business hours) and outside the new Sainsburys at Shutterton Trading Estate.

BARS. We like to think that our bars are friendly, comfortable places serving the drinks that you want, at sensible prices. As well as an extensive range of soft drinks, teas and coffees, there is normally a choice of three draught lagers, four draught bitters (including 2 real ales) a draught stout and a cider as well as a comprehensive selection of wines, spirits and liqueurs.

BAR SNACKS, LIGHT LUNCHESES, COFFEE. A host of snack and light meals are all available from the Lincoln Bar from 11.00am until 9.00pm. Meals may of course be ordered in advance or as required but all are freshly prepared and may take some time at busy periods. Delivered to wherever you prefer.

BEACH. Dawlish Warren is a mile long golden sandy beach which has enjoyed blue flag status continuously since 1998 . It is an easy walk from the bottom of the hotel grounds (below the outdoor swimming pool) turn left down the public footpath and either cross the railway by the footbridge (approximately 300 meters) or proceed to the underpass which is approximately 500 metres from the hotel. The beach has acres of sand a wildlife reserve, an 18 hole golf course, some amusements, a pub, shops, and spectacular views.



BEDROOMS. The hotel has 66 en-suite bedrooms, all with bath and shower, six family suites consisting of two bedrooms off a small lobby and a bathroom, 35 family rooms, 17 with balcony and the remainder being doubles, twins or singles. 10 are located on the ground floor the remainder on the first floor. Many have sea views or air conditioning. All rooms have Digital LCD TV's, Trouser Presses, Hairdryers and Tea and Coffee making facilities. All bedrooms and public rooms have access to the hotels free Wi-Fi broadband network.

BEDDING. By and large the hotel makes up beds with blankets, sheets and a bedspread. However if duvets are preferred please say so, we have them and will change them if requested. Pillows are also quite subjective, if yours are not to your liking please mention it to the housekeeping team and they will be changed. There are additional blankets and pillows in your wardrobe.

BIRDWATCHING. We regularly play host to groups of bird watchers from all parts of the UK. Dawlish Warren is a renowned bird sanctuary right here on our doorstep. Further information is available in the Hotel's information bureau or at the Nature Reserve itself.

BREAKFAST. Full English Breakfast is normally served in the Lincoln Restaurant between 7.30am and 10.00am (Mon-Sat) and 8.00am and 10.00am (Sun). Outside of these hours continental breakfast is available. Should you require an early or late breakfast please speak to Reception or the Restaurant team.

BROCHURES. We are now producing so many brochures, we are not sure if we are running a Hotel or a publishing company! Please ask at reception. We also endeavour to make all the latest versions available for download from our website www.langstone-hotel.co.uk.

The Holiday/Leisure brochure.

A 20 page picture brochure where we let the pictures do the talking.



The Specials Brochure.

A three times a year production featuring cabaret weekends and dinner dances presented at the hotel, mailed regularly to all our guests. This brochure is also available for download as a printable document.

The Special Events Pack.

Designed to be particularly helpful to specialised organisers of conferences or training courses. Also covers dinner dances, wedding receptions, anniversaries, parties, in fact almost any form of group catering or accommodation. Contains a ground floor plan of the hotel.



The Christmas & New Year tariff and programme. - Normally available from about April/May

The Christmas Programme.

A more detailed programme with menus, entertainment and chatter not finalised until the Autumn.

The Mini Brochure.

Just that – ideal for mailing or for conference packs. A brief resume of facilities and how to find us.



The Pocket Guide.

We know for certain you have a copy of this one!

Dance Holidays.

A listing of all the forthcoming dance holidays at the Langstone Cliff Hotel with contact details of the leaders.



Jazz Brochure.

Details of the regularly presented Jazz Weekends.

Marcelle's Beauty.

A brochure describing the range of treatments available in the hotel therapy room.



Headstrong.

A leaflet describing the range of services available at the hotel hairdressing salon.

50 Year Brochure.

A short history of the first fifty years of the Langstone Cliff Hotel. 1947 - 1997

60 Year Brochure.

A sort of addendum to the first Fifty Years featuring the following ten, 1997 - 2007

CABARET. We offer cabaret on selected evenings throughout the year. Always we present professional acts of a high standard and for our Langstone Specials we seek acts of truly international standing, many of whom are household names. (See special weekends).

CAR PARKING. There is no charge for open parking – please park where you will. Management are not responsible for loss or damage to vehicles parked in the hotel grounds. There is parking for over 200 cars and coaches within the hotel grounds.

CANCELLATIONS.

When you book accommodation, you are entering into a legally binding contract. If you cancel the booking, you may have to pay compensation for any loss resulting from the cancellation.

If we do not re-let your reservation in full, your deposit will be forfeited and there could be a further cancellation charge of up to 66% of the total accommodation charges. Cancellation Insurance is advised. If we are able to fully re-let your accommodation, there will be no cancellation charge and your deposit will be refunded, less a nominal administration charge. No adjustment will be made to the tariff for any part of the package which is not taken.

CCTV. The hotel is protected by a network of CCTV cameras which record 24 hours a day for the purposes of safety and security.

CELEBRATION. Anniversaries, birthdays, weddings, christenings, retirement, just plain “pleased to see you”. We can help with the cakes, flowers, chocolates, champagne, and balloons – just let us know your requirements.

CHEMIST (PHARMACY). There is a dispensing Chemist here in Dawlish Warren, just a few metres from the surgery. There are 3 more chemists in Dawlish approximately 2 Miles away and 1 located in Starcross

approximately 2 miles in the other direction. The hotel carries a small range of toiletries at reception.

CHILDREN.

Children are very welcome! Children are noisy, nasty, dirty, disobedient and good business, children are very, very welcome!

This little piece of nonsense was written about forty years ago (yes, really) with tongue in cheek, by your current author, when P.C. meant a policeman! Now it manages to offend about one in ten thousand – but a lot of others smile and nod – so it stays!

We really do welcome children of all ages. There is an abundance of cots and highchairs, we also have a few bedrails. There are changing tables and nappy disposal bins in two of the public toilets on the ground floor. There is an efficient baby listening system, nappy buckets can be arranged, if required. Baby food is readily available, chefs are pleased to process foods to parents’ instructions. Mini-refrigerators are available for bedrooms to keep bottles or medicines at the required temperatures (please reserve in advance). There are both indoor and outdoor play facilities. Professional children’s entertainment is offered most evenings when the schools are on holiday. If you do not see something or some service that would make things easier for you – please ask. We may have it already, or be able to arrange in a very short space of time.

Above all we really are a family hotel, run by a family that cares for families.

CHILDREN'S ENTERTAINMENT.

We offer a variety of entertainment suitable for children when there are sufficient children staying in the hotel to make it viable. Broadly speaking this is the school main holiday periods and the half-term holidays.

CHILDREN'S SUPPER. is available from 5.30pm to 6.30pm. There are always cereals, biscuits, fruit, bread and butter, milk or orange squash, plus a choice of hot snacks which varies daily, e.g. fish fingers, burgers, chips, baked beans, sausages, pasta, yoghurts etc., and dishes from the dinner menu of the day. The 'dinner' or 'supper' decision is left entirely to parents. Supper is, of course, inclusive to children on half board terms, but charged as extra for guests on room and breakfast tariff. Please place your order at the Lincoln bar by 5pm each day.

CHRISTMAS AND NEW YEAR. Yes, we are open – with a vengeance! Please ask at Reception for the Christmas Brochure.

COMMENTS & COMPLAINTS

In the best organised establishments things do go wrong occasionally. Should you have any problem - large or small - please contact one of the family or Reception immediately.

The most difficult problems to deal with are the ones we have no knowledge of.

If you have any suggestions for improvements please feel free to contact reception or a member of the family alternatively make use of the form in your bedroom

CONFERENCE & SEMINARS. The Langstone Cliff is particularly well equipped for the presentation of conferences, meetings, seminars, training courses and all manner of business needs. We have a dedicated brochure, which covers this particular aspect of our business. Please ask for a copy and we invite you to discuss any special requirements you may have.

DANCING is featured at the hotel throughout the year. We are spoilt for choice in as much as we have three dance floors available in the hotel. The magnificent Washington Ballroom can cater for as many as 400 guests and is invariably home to our "Langstone Specials". The Lincoln Restaurant has a recently (2011) enlarged dance floor and often hosts our regular weekend dinner-dances and finally, we have a high quality portable dance floor which can be used wherever it is required. Great for smaller parties in the Lounges.

Details of our entertainment programme are published in the hotel and can be found in the Specials brochures.

Many specialised dance holidays are held throughout the year, We produce a dedicated brochure for this. Please ask at Reception.





DAWLISH

Dawlish town is located approximately two miles to the South East of the hotel. There is a clifftop footpath to Dawlish or it is possible to walk along the sea wall, tide and weather permitting. There are a selection of shops, Lloyds and Nat West Banks (with Cashpoints), a doctors surgery, a small hospital, dispensing chemists, dentists, opticians and a variety of cafe's, restaurants, bars and pubs. In the centre of Dawlish is large open public space known as the Lawn and a variety of events are held here throughout the year. There are several churches and places of worship in Dawlish (please see religious services). Dawlish has become renowned for it's carnival and airshow traditionally held during the third week of August.



DAWLISH WARREN

The village of Dawlish Warren is located a short walk to the North East of the hotel. There is a footpath from the bottom of the lawn down to the village and the beach. Alternatively you may proceed up the drive then turn right down the hill to the village. There are a few shops, a doctors surgery, a dispensing chemist, a few pubs and a main line Railway Station with a limited service located in the village.



DEPARTURE. Guests are asked to vacate their rooms by 11am on the day of departure. This really is most important, it is not necessary to vacate the hotel, of course, and we shall be happy to provide meals to suit your travel arrangements.

DRESS CODE. Having traded for over sixty years we are a little wary of introducing a “dress code” for the first time. However we are responding to the wishes of the majority of our guests. Many of our guests welcome the opportunity to “re-present” themselves for dinner and we would recommend that all guests wear smart casual wear. Jacket and ties are welcome but not essential for gentlemen. Bare torsos, singlets and beachwear are not considered appropriate for dinner in the restaurant. Shirts should be worn for service at the bar at all times.

EARLY MORNING CALL. Guests may arrange their own call system with the telephone. Lift the receiver dial *341 (24 hour time you wish to be called) R. Thus a 7.30am call becomes *341 0730 R. The telephone will call automatically. Alternatively please contact Reception.

EARLY MORNING TEA is available for guests to help themselves from the hospitality tray, for which no charge is made. For guests who would prefer a tray delivered to their room, this service is also available at extra charge. Please order from Reception the previous evening.

E-MAIL (Electronic Mail). For those who wish to contact us by E-mail, our address is:

reception@langstone-hotel.co.uk

All the guest rooms have standard BT style telephone sockets and can be used in conjunction with guests own equipment to access the internet or collect E-mail. This facility is also available in all of the conference rooms in the hotel. All of the public rooms and bedrooms have Free Wi-Fi broadband access to the internet via Freespot.

**EMERGENCY
CONTACT RECEPTION
DIAL 0 OR 100**

ENTERTAINMENT. We try to provide a little to please all our guests. The “What’s on at the Langstone” poster in the Main Hall details the current offerings.

FAMILY. The Rogers family have owned and managed the Langstone Cliff Hotel since 1947 and we like to think that to this day we have maintained a very personal link with our guests. One of the family is invariably at hand should they be needed. Gerry, Geoff, Mark and Louise are the current management team. Simon, Gary, Vicky, Suzy and even the grandchildren are all part of this truly family affair.

FAX. For Incoming Faxes the hotel number is 01626 868006 should you wish to send a fax please contact Reception. If you have a greater need for fax facilities fax telephones are available for hire and direct dial numbers can be made available directly to your room if required.

FIRE.

Please acquaint yourself with the emergency instructions in each bedroom.

If the fire alarm should be raised when you are in the public rooms of the hotel, please make your way to the tennis court.

FITNESS ROOM (Gymnasium). The hotel has a small fitness room with a selection of cardio vascular equipment including Stepper, an Exercise Cycle, a Cross Trainer and a Treadmill. Located in the health and fitness complex adjacent to the indoor pool. We regret that Health and Safety legislation does not allow us to make this facility available to young persons under sixteen years of age.

FLOWERS. Flowers for special occasions can be ordered from Reception either in advance of your stay or while you are with us.

FREESPOT. This is a free internet access facility using Wi-Fi (wireless internet). Guests may access the internet from anywhere in the hotel using any Wi-Fi equipped computers, laptops, tablets, palmtops or phones at broadband speeds. As the name suggests this a free service.

FULL BODY MASSAGE. Available at Marcelle's Beauty the hotels therapy room.

HAIRDRESSING. The Hotel has a modern Salon, HEADSTRONG offering hairdressing services for both ladies and gentlemen. Open all day Tuesday to Friday and Saturday till 1.00pm. Appointments can be made at the salon, situated close to the indoor pool, at Reception or you may telephone the salon direct from your room on 505 or from outside the hotel on 01626 868005.

HAIRDRIERS are available in all bedrooms and in both the ladies and gents changing rooms in the pool complex.

HOSPITALITY TRAY. Each bedroom has facilities for making tea and coffee at your own convenience and there is no charge for supplies for this service. You will be restocked daily.

HOTEL RESERVATIONS. Advance reservations may be made at Reception. For those of you who feel you may care to visit us again we have a provisional reservation system, which avoids letter writing. Also please feel free to Email us at:

reception@langstone-hotel.co.uk

INDIAN HEAD MASSAGE. Available from Marcelle's Beauty.

INTERNET ACCESS. The Langstone Cliff Hotel currently has two high speed broadband links which are accessible from the hotels conference rooms or via the Hotels Free Wi-Fi network using customers own equipment.



<- Footpath to Railway Station, Beach (400 metres), Golf Course (600 metres) and Nature Reserve (800 metres)

Mount Pleasant Road, Dawlish Warren, Dawlish, Devon, EX7 0NA

KEYS. The hotel now has a sophisticated electronic locking system. Key cards are issued on arrival. It is helpful if key cards are returned on departure. Guest keys will open the Front door in the event of a late return to the hotel during the duration of their stay.

LAUNDERETTE. The Laundry Room is situated at the rear of the hotel. There are two token-operated machines. There are facilities for hand washing and ironing. Tokens may be purchased from Reception. All bedrooms have trouser presses.

LAUNDRY. A limited laundry service is available. Please enquire at Reception.

LIFT. There is a lift located in the Washington Suite foyer giving access to the first floor of the hotel. The dimensions of the lift are 930mm by 1070mm the door opening is 800mm. (The hotel is on ground floor and first floor only).

LOST AND FOUND. Please inform Reception of any items lost or found.

LOYALTY WEEKENDS. Extra special weekends offering superb value for those of our guests who have visited us 10 times or whose first visit was more than 10 years ago - and there are lots and lots of you! See the current "Specials" Brochure.

MAIL. Postal deliveries are normally any time in the morning! With a collection around 4.30pm. Guests' mail is held at Reception for collection. The nearest post office is at the Marina. There is a Royal Mail post box at the top of the hotel drive and an unofficial box in the entrance hall which is emptied

daily by hotel staff. We do not keep postage stamps, but out-going mail can be franked at Reception.

MEDICAL ATTENTION. Dawlish Doctors run a group practice with an appointment system and guests wishing for medical attention should telephone the Health Centre on Dawlish 08450 264418, before 9.00am for appointments. Alternatively surgery is held Monday to Friday at the Warren Surgery (about 600 metres) at 12 noon, where no appointment is necessary. There is a dispensing chemist at Dawlish Warren just 100 metres beyond the surgery and also there are three in the main streets of Dawlish and one at Starcross.

LUNCH. The "Traditional Sunday Lunch" is offered every week in the Lincoln Restaurant. This same style of lunch is also available any day of the week to special order. Alternatively the Snacks and Light Meals menu is available from 11.00am to 9.00pm every day of the week, in all parts of the hotel or grounds.

MENUS. The hotels lunch and dinner menus vary daily. There is normally a choice of four starters, four main courses, a selection of sweets, cheese and coffee although this does vary for special occasions. There are always vegetarian options. Special diets can be catered for on request. There are example menus available from the Menu Planner section of our conference and meeting guide. There are also many typical menus included within the Special Weekends brochure. The evening's dinner menu is available from the Lincoln Bar from early afternoon and on the notice board in the hall.

MEAL TIMES.

Full English Breakfast (Mon - Sat)	7.30 - 10.00am
Full English Breakfast (Sunday)	8.00 - 10.00am
Continental Breakfast	24 Hours
Full Coffee Shop Service	11.00am - 9.00pm
Limited Coffee Shop Service	24 hours
Sunday Lunch	12.30 - 2.00pm
Children's Supper	5.30 - 6.30pm
Dinner	7.00 - 9.00pm

NEWSPAPERS. Please order newspapers from Reception for delivery to your room around 7.00am. ("The Independent" is complimentary, other titles are charged to account at cover price).

NIGHT PORTER. is on duty each night and he may be contacted during the small hours should anything arise. Please dial 0 from your room phone.

PETS. Dogs are allowed at the hotel but not in any food serving areas (except registered assistance dogs). Owners must be in total control at all times. Food is not provided.

PICNIC MEALS. If you are positive of your plans, it is helpful to know of picnic meals overnight, but normally only about 15 minutes is all the notice we need. Should you require a flask of tea or coffee filling just ask at the restaurant or bar.

PUBLIC ROOMS. All the public rooms of the hotel are named for the convenience of both staff and guests - after all, it is nice to know where you are going, where you are, or possibly even where you have been!

THE HALL. Main Reception area or foyer. Popular bar for those who don't like to miss anything!

LINCOLN BAR. Right at the heart of the Hotel, the all day, everyday bar with air conditioning. Beverages and light snacks may be ordered here.

LINCOLN RESTAURANT. Open daily for breakfast, lunch and dinner, Carvery style service is an option, but full service is always available. The Lincoln has a stage and dance floor, regularly used for our weekend dinner dances. Air conditioned.

ORCHID ROOM. Can be a stand-alone dining facility or opens fully to extend the Lincoln Restaurant. Comfortable with up to 60 guests. Air conditioned.



WASHINGTON FOYER. The principal entrance and foyer servicing the Washington Suite. Ladies', Gentlemen's and unisex accessible toilets and cloakroom all lead off the foyer.

WASHINGTON LOUNGE BAR. Very comfortable, large, air-conditioned bar used in conjunction with the ballroom.

WASHINGTON BALLROOM. Superb purpose built ballroom with air-conditioning and maple strip floor. Exceptionally versatile often in use for conferences, concerts, wedding receptions, seminars, dinner dances and, of course, our own cabaret specials.



CONSERVATORY. Attached to the Washington Ballroom. Extremely flexible can be configured as 1, 2, 3 or 4 rooms all with direct access to the ballroom or to outside. Can also be opened fully to extend the ballroom. It is possible to drive vehicles into the ballroom for exhibitions or special presentations

LOUNGE, VERANDAH AND DRAWING ROOM. Three interconnecting rooms overlooking the sea, primarily the lounge area of the hotel but with a hundred applications. All air conditioned.

POOLSIDE ROOM. A very comfortable lounge with a superb outlook. Usually the home of our large screen TV.

WOODLAND ROOM. Adjoins the lounge. Has a great selection of toys and games for the younger children.

GARDEN ROOM. Usually houses the table tennis. But, you will have guessed - it's on wheels (the table that is)! Air conditioned.

SNOOKER ROOM. Self-explanatory - located just behind reception - and we can't move it!



QUESTIONS. Any questions please contact reception either by telephone dial 0 from your room. From outside the hotel:
Tel: 01626 868000
E-Mail: info@langstone-hotel.co.uk, or
fax: 01626 868006.

RADIO. There is a wide selection of radio stations available on your television set or radio alarm clock.

RECEPTION. Any queries, special requests, problems, complaints, praise - please contact Reception. We may not always have the answer immediately but we work on the "I know a man who does" philosophy! Reception is normally staffed from 8.00am to 11.00pm. Outside of these hours please see the night porter or the bar.

RELIGIOUS SERVICES. The hotel is in the Parish of Cofton with a very small, pretty church tucked away near Cockwood (1 ½ miles). The nearest Roman Catholic Church is in Dawlish (1 ½ miles). Also in Dawlish are Methodist, United Reform, Spiritualist and other churches and places of worship. There is a magnificent Cathedral at Exeter.

ROOM SERVICE. The hotel does not make a feature of room service. However all meals are available on request. A charge is made for room service. A copy of the coffee shop menu is in the bedroom pack.

SMOKING. The Hotel has **NO** designated smoking rooms. It is therefore illegal to smoke in bedrooms and on balconies. The grounds and gazebo are smoking allowed areas. We earnestly request guests to place the residue from smoking in the receptacles provided and to avoid smoking in the entrances to the hotel.



SPECIAL WEEKENDS. We have become very proud of our Special Weekends which were commenced in 1976 – when the Washington Suite was built. Kenny Ball and his Jazzmen was the first “name” we presented. In the ensuing years we have been proud to present many acts that were, or were to become, household names in the entertainment world. The weekend comprises two nights accommodation (three on a bank holiday weekend) with entertainment on each evening. On Jazz weekends and Loyalty Weekends a buffet lunch is also included each day in the package. These weekends are invariably good fun and offer exceptional value. The terms vary from weekend to weekend with the differing cost of the entertainment we are presenting. You will find the current Specials brochure dispersed throughout the hotel and they are mailed to all guests who have stayed at the hotel as soon as they come from the printers.



SHOPPING. Dawlish offers typical and adequate “small town” shopping and Exeter the Devon County town, about half an hour away, offers superb shopping facilities. Here at Dawlish Warren, one can find a wide range of gifts, clothing and beachwear during the summer months and right here in the hotel, Reception has a small range of toiletries, confectionery and gifts for your convenience. There are frequent buses from the top of the hotel drive (every 15mins at the time of writing), a regular train service from the station at Dawlish Warren (400 metres), Trains run more frequently from Dawlish.

SPORTING FACILITIES. There are facilities for billiards, snooker, table tennis and lawn tennis within the hotel and grounds. There are Indoor and Outdoor Swimming Pools and a fitness room. Equipment is supplied for the indoor games only.

BOWLS. There are 2 bowling greens in Dawlish, one located approximately half a mile from the hotel at the Marina bowling club where there is also an indoor rink. The second is located right in the heart of Dawlish at the end of the lawn. Nearby are a host of clubs, further details of which can be found on our web site.

FISHING AND BOATING. There is a small harbour at Cockwood (1 mile) where guests may conveniently launch their own small craft. Fishing trips and “around the bay” type trips can be made at all the local resorts - again full details in the hotel information bureau.

FRESHWATER FISHING. Is available within a short car ride; please ask for assistance at Reception.

GOLF. The Hotel is uniquely placed with no less than six 18-hole courses within 12 or so miles of the hotel, as well as three approach courses. Right on our doorstep just a few hundred yards away is the Warren club, where guests are offered concessionary green fees. Vouchers for the Warren Golf Club are available from Reception at very beneficial rates. At the time of writing the vouchers save £25.00 per round on the Club’s advertised rates. There is a golf practice area within the hotel grounds and tuition can be arranged with the Warren Golf Club P.G.A professional. A list of local courses and contact numbers is available from Reception or the Hotel Information Bureau.



HORSE RACING. There is National Hunt racing at both Exeter and Newton Abbot, both only 9 miles away. Both have superb private box facilities, which guests may book either as a party or individually. Arrangements can be made for transport to and from the course and for private catering during the meeting. Please ask for details.

HORSE RIDING. There is a list of local stables on the notice board.

SHORT MAT BOWLS. The Hotel has 2 mats of its own and also regularly hosts Short Mat tournaments please ask at reception for details. Short Mat Bowls can only be played in the ballroom and is dependant on the availability of the room.



STAFF. The hotel employs around 90 staff. We are sure that we surround ourselves with a dedicated team that are all genuinely anxious to please. Many of them have been with us for many years and will, of course, be well known to regular guests. Louise is Front of House Manager and Wedding Co-Ordinator, Dawn leads the Housekeeping team, the Restaurant and Banqueting Manager is Jane, Gary leads the Chef Brigade, Mark manages the Bars, Suzy looks after Accounts and Sarah is Head Receptionist.

STAMPS. Mail may be franked and sent with the hotels post at approximately 4.30pm Monday to Friday. There is a Royal Mail post box opposite the hotel drive entrance and the post box in the hall is emptied daily.

SWIMMING POOLS. The indoor pool is normally open each day from 7am to 7.00pm and maintained at around 30°C (90°F). The outdoor pool is fenced against toddlers, but normally open from 9.00am to 6.00pm, when the weather is favourable. This pool is also heated when it is practicable to do so. Both the pools are normally unattended but are monitored via CCTV at reception. Children under the age of 15 are not allowed into the pools without an adult present. Your attention is drawn to safety recommendations posted at the entrance to the indoor pool.



TAXIS. Please contact Reception for details.

TELEPHONE. All guest rooms are equipped with BT style direct dial telephones. There are instructions for use in each bedroom. External calls are automatically charged to your account, current charges are displayed in each bedroom. There are no charges for internal calls or wake up calls.

PAY PHONES. There is a pay phone in the Main Hall.

MOBILE PHONES. Guests are asked to show courtesy and consideration to other guests when using mobile phones.

Tel. 01626 868000

TEA AND COFFEE MAKING. All bedrooms are equipped with tea and coffee making facilities and stocks are replenished daily. Should you prefer to have tea or coffee delivered to your room please contact reception. We also have a very shiny sparkly San Remo espresso machine in the Lincoln Bar which produces wonderful coffees.

TELEVISION. All hotel bedrooms are now fitted with LCD TV with Freeview and can receive the full range of terrestrial digital television. In addition to this we provide a range of Sky Sports channels via the analogue tuners. At the time of writing the analogue TV line up includes:

BBC1, BBC2, Westcountry, Channel 4, Sky Sports 1, Sky Sports 2, Sky Sports 3, Sky Sports 4, and At The Races

All sets receive Digital Text. There are no additional charges for satellite TV. Sky Premium Sports are available on the large set in the hotel lounge. All of our televisions have Scart and RCA sockets enabling the connection of guests own computer game consoles.

THEATRE. Dawlish and Teignmouth each have their own small theatres where local amateur companies regularly perform. The Northcott Theatre, Exeter, The Princess Theatre, Torquay and The Theatre Royal, Plymouth all produce regular seasonal programmes which are available in our information centre. They all offer productions to West End standards. Powderham Castle and Killerton Gardens are becoming regular venues for summer picnic-in-the-park style musical presentations. Again the information centre carries publicity and programmes.

THERAPY ROOM. There is a therapy room located in the health and fitness centre adjacent to the indoor pool offering a variety of health and relaxation treatments.

TOURIST ATTRACTIONS. The South West of England offers an absolute abundance of tourist attractions, both natural and man-made, covering every possible interest. We have our own in-house tourist information centre with posters and leaflets on countless of these attractions and large scale maps to help you plan your days. The nearest and very popular attraction is Powderham Castle, just three miles away. Further a-field there are some modern world - class attractions – The National Marine Aquarium at Plymouth (1 hour), The Eden Project near St Austell (1 ½ hours) and the National Maritime Museum at Falmouth (2 hours).



TRANSPORT.

BY CAR.

The Hotel Postcode is **EX7 0NA**. If using a satellite navigation system (Sat Nav) please **ignore** the instruction to turn into **Week Lane** (very narrow, impassable for large vehicles) and continue on (250metres) to the main road junction on your left just before the Texaco Garage.

From Exeter and the North.

Leave the M5 by junction 30 and follow signs for Dawlish on to the A379, for about 8 miles through Kenton and Starcross. Then turn left by the small harbour, half a mile after the village of Starcross. Once you are in Dawlish Warren, the road turns right, up the hill – the Langstone Cliff Hotel is on your left.

Alternatively, continue to the end of the M5. Take the A380 for Torbay, then take the left turn for Starcross – the B3381.

From Plymouth and the West.

Take the A38 towards Exeter leave the A38 at Exeter Racecourse following the signs for the course. Cross the mini roundabout and proceed towards the A380 at Telegraph Hill. Cross this junction and proceed down the B3381 to Starcross.

From Newton Abbot or Teignmouth.

Follow the A379 through Dawlish about 1 mile then take the right hand turn signed Dawlish Warren. A further $\frac{3}{4}$ mile – the hotel is on the right.

BUS AND COACH. Long distance bus transport is also available to Dawlish. Local bus services for Exeter and Torquay are available from the top of the hotel drive.

RAIL. Guests planning to arrive by train should book to Dawlish. There is a station at Dawlish Warren, just 500 metres from the

hotel, but Inter-City trains do not stop there, and there is no taxi rank. The local service to Exeter and Newton Abbot is good, details are available from reception.

The railway line between Starcross and Newton Abbot offers wonderful views of the Exe Estuary and the Warren, then runs along the sea wall from Dawlish Warren to Teignmouth (going through five tunnels in the red cliffs on the way) and finally along the bank of the Teign Estuary into Newton Abbot. A particularly picturesque trip and a must for railway buffs!

There are also two steam train tracks with very pretty runs within half an hour drive of the hotel. The Paignton and Dartmouth Steam Railway not surprisingly links Paignton and Dartmouth – The South Devon Railway runs from Buckfastleigh to Totnes.

AIR. Exeter International Airport is about 14 miles from the hotel and offers an ever-improving service and variety of destinations. There is a taxi rank at the airport or flights can be met by appointment.

TROUSER PRESS. Each room has a Trouser Press.

VALUABLES. Your attention is drawn to the Hotel Proprietors Act 1956 exhibited at Reception. If you have any valuables you wish to be deposited in the hotel safe, please contact Reception.

VEGETARIANS. All menus offer vegetarian options, but please do not hesitate to have a word with the Chefs for any particular dietary requirements.

WEBSITE. The Langstone Cliff Hotel maintains several Internet sites of which the primary one is:

www.langstone-hotel.co.uk

where an online availability and booking facility can be found.

WEDDINGS. The hotel played host to its first Wedding reception in 1947. Since then countless brides and grooms have commenced married life here at the Langstone. Since April 1995 the Hotel has been licensed to hold civil marriage ceremonies thus we are now able to present the ceremony and the reception here at the Hotel. This is not restricted to residents of the registration district of Devon. It is possible to get married on any day of the week, including Sundays. With Saturdays at the hotel booking anything up to two years in advance this is becoming an increasingly popular option. Please enquire at reception for further information.



WINES. The current hotel wine list offers about 60 wines from all parts of the World. All sensibly priced and maintained at correct temperatures, many are available by the glass. Favoured wines not listed can invariably be sourced with sufficient notice.

Guests are NOT permitted to bring their own food or drinks for consumption in the hotel or grounds.

As we said at the beginning the Pocket Guide is not the definitive guide to the hotel, but we hope you agree it offers an awful lot of information. However if you have a topic or problem not covered or would like enlargement or anything – just ask. Most of us like to talk!

July 2011



Telephone **01626 868000**
Facsimile 01626 868006
www.langstone-hotel.co.uk

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